

Bryan Ryu

SENIOR PRODUCT MANAGER | AI, VOICE AND INTEGRATIONS

New York, NY | bryanryu.me | [linkedin.com/in/bryan-ryu](https://www.linkedin.com/in/bryan-ryu)

Technical product leader with a solutions engineering background and experience spanning AI voice agents, platform integrations, and developer tooling. Leads three concurrent product areas at Aircall: the HubSpot integration, the Aircall MCP Server, and AI integrations for Voice Agent.

EXPERIENCE

Aircall

Senior Product Manager, Integrations and AI

Feb 2026 - Present

- Lead product strategy and roadmaps across three distinct scopes: Aircall's HubSpot integration, the Aircall MCP Server, and AI integrations for Voice Agent, coordinating work across Integrations, AI, and platform teams.
- Championed the Aircall MCP Server and led development across AI and integration teams, establishing a foundation for API-driven integrations and contextual data enrichment.
- Own the integration layer for Voice Agent, navigating real-time latency, reliability, and partner-system constraints to bring contextual data and workflow automation into customer conversations.
- Built and shipped an internal discovery tool with Claude Code and Vercel that centralizes feedback from Slack, email, and video calls to support product prioritization.

Product Manager, Integrations and Platform

May 2025 - Feb 2026

- Owned product strategy and roadmap for Aircall's HubSpot integration, its largest and most strategic integration, used by 40% of customers and 100K+ weekly active users across \$100M+ ARR.
- Built AI features that combined contextual information from multiple MCP servers to improve call intelligence and automate enterprise workflows.

Senior Solutions Engineer

Sep 2024 - May 2025

- Named Aircall's 2024 Global Top Performer after leading pre-sales and post-sales work across all four quarters; set the company's highest single-month result and top three pre-sales quarterly records.
- Led product research for Aircall's WhatsApp integration, producing the strategic proposal, product requirements, and supporting customer research.

Solutions Engineer

Jul 2023 - Sep 2024

Associate Solutions Engineer

Sep 2022 - Jul 2023

Connatix

Solutions Engineer

Aug 2021 - Aug 2022

- Developed and deployed custom customer solutions using JavaScript, HTML, and CSS.

SELECTED PROJECTS

Cook'd Built a React Native social recipe application and led user research, prioritization, and iterative product development.

Twitter Chatbot Built a generative chatbot in Python and TensorFlow using natural language processing and machine learning.

EDUCATION AND SKILLS

Rutgers University, New Brunswick BA, Philosophy | May 2020

Fullstack Academy Software Engineering Bootcamp | 2020

Product: AI voice agents, integrations, platform strategy, product discovery, customer research

Technical: JavaScript, Node.js, Python, React, APIs, MCP, real-time AI systems

Interests: Bouldering, coffee, Muay Thai